



Civil Aviation Authority of Singapore

CAAS Circular 2021/21

20 April 2021

PRE-DEPARTURE COVID-19 POLYMERASE CHAIN REACTION (PCR) TEST REQUIREMENT FOR ALL INBOUND PASSENGERS

This Circular will, **with effect from 22 April 2021, 2359 hours (Singapore time)**, supersede CAAS Circular 2021/16 dated 19 February 2021.

2 The Multi-Ministry Taskforce has been closely monitoring the global COVID-19 situation and will continue to adjust border measures to manage the risk of importation and transmission to the community. **With effect from 17 November 2020, 2359 hours (Singapore time), all inbound travellers, except those with travel history to certain countries/regions¹ in the last 14 days prior to their entry to Singapore, are required to take a COVID-19 PCR test within 72 hours² before departure for Singapore and present a valid negative COVID-19 test for entry to Singapore.**

¹ The current list comprises Australia, Brunei Darussalam, Hong Kong, Macao, Mainland China, New Zealand and Taiwan.

² For example, if the test was taken on 20 April 2021, 1000hrs, the passenger must depart before 23 April 2021, 1000hrs. For ease of implementation, the departure time of the passenger is taken as the scheduled time of departure of the flight.

- 3 The requirement in paragraph 2 does not apply to:
- i. Singapore Citizens and Singapore Permanent Residents;
 - ii. travellers **aged six and below**³;
 - iii. travellers with travel history to the countries/regions in footnote 1 in the last 14 days, who have transited in a country/region not listed in footnote 1⁴;
 - iv. travellers transiting/transferring through Singapore, except those with travel history to India, Indonesia and the Philippines;
 - v. returning travellers to Singapore on Reciprocal Green Lanes (RGLs) (*Please note that the conditions in the RGLs will prevail. i.e. if the RGL does not require a pre-departure test for returning travellers, then they will not be subjected to a pre-departure test before their return to Singapore*); and
 - vi. Business Travel Pass (previously known as “Pre-approved Business Pass”) holders (template approval letter in **Annex A**), except those with travel history to Ireland, Israel, South Africa, United Arab Emirates and the United Kingdom within the past 14 days prior to departure for Singapore.

4 Air operators must check for a valid negative COVID-19 PCR test result before allowing such passengers to board the aircraft. The test result memo must be from recognised laboratories that are internationally accredited or recognised by the respective governments. It must also be in English, and should state the following:

- i. the test result;
- ii. the date that the test was taken; and
- iii. **minimum of 2 personal identifiers as stated in the passport (i.e. name and either date of birth or passport number).**

5 If the passenger’s test result is positive, air operators must check if the passenger has recovered from a past diagnosis of COVID-19. For this, the passenger must produce his/her first ever positive COVID-19 PCR test result memo, which must be in English and state the date that the test was taken, and **minimum of 2 personal identifiers as stated in the passport (i.e. name and either date of birth or passport number)**. The passenger is allowed boarding only if the date of that first ever positive COVID-19 PCR test result is **more than or equal to 22 days**⁵ prior to the date of arrival in Singapore.

6 Air operators should remind passengers that if they are found to have produced false or forged COVID-19 test certificates, it will affect their ability to obtain or sponsor immigration facilities in the future.

³ Age is calculated based on calendar year. For example, if passenger is entering Singapore in year of 2021, those born in the year of 2015 to 2021, are not required to present a valid negative COVID-19 PCR test to enter Singapore.

⁴ For example, a passenger from New Zealand, who transited in Thailand will not be required to present a valid negative COVID-19 PCR test to enter Singapore.

⁵ If the scheduled day of departure of the flight is D, the passenger must have obtained his or her first ever positive COVID-19 PCR test result on or before D-22 . For example, if the scheduled day of departure of the flight is 1 April 2021, the date of the passenger’s first ever positive COVID-19 PCR test result must be on or before 10 March 2021.

7 Please note that the requirement to take a COVID-19 PCR test within 72 hours before departure is on top of other existing prevailing entry requirements and border health measures for all inbound passengers. For more information on Singapore's entry requirements, please refer to the Immigration and Checkpoint Authority (ICA) website: <https://www.ica.gov.sg/covid-19>.

8 Existing Not-To-Land (NTL) policies and procedures will apply for passengers, who are denied entry into Singapore if they do not meet Singapore's prevailing entry requirements.

9 The related Frequently Asked Questions (FAQs) can be found at <https://www.moh.gov.sg/covid-19/faqs>.

10 Information on the additional requirement for all inbound passengers will be updated in the IATA Timatic service.

Margaret Tan
Director (Airport Operation Regulation & Aviation Security)
Civil Aviation Authority of Singapore

[no signature required]

Annex A



Day Month Year

Business Travel Pass Reference Number: 123456789ABC

NAME [IN CAPS]
(PASSPORT NO.: XXXXXX)

Business Travel Pass

Dear **Name**,

To facilitate your business travel, we are pleased to inform you that you have been granted a **Business Travel Pass** for the period of Day Month Year to Day Month Year. This letter will serve as documentation of the Pass.

2. This Pass allows you multiple entries into Singapore when you return from overseas business trips. By using this Pass, you have consented to complying with the following requirements in lieu of the usual requirement for incoming travellers to isolate themselves for 7 or 14 days:

- (a) to undergo a polymerase chain reaction ("PCR") test on arrival in Singapore at your own cost;
- (b) to be isolated in a single location until the test results are out and confirmed to be negative for COVID-19;
- (c) to take a PCR and serology test on Day 3, and PCR tests on Day 7 and Day 14 of your arrival in Singapore with your arrival day being Day 1; and
- (d) to abide by all the conditions set out in Annex A.

3. This Pass also grants you access to pre-departure PCR tests at your own cost **provided** that pre-departure tests are a mandatory requirement by the authorities in your country of destination and/or your company's clients.

4. Please note the following additional conditions of this Pass:

- This Pass is valid until 02 June 2021, 2359hrs.
- This Pass is non-transferable.
- As this Pass is meant for select frequent business travellers, it will be automatically revoked if unused after three months of its issuance.

5. You are also required to comply with any orders requiring you to undergo testing for COVID-19 and/or stay-home notices that have been or will be issued to you by the relevant legal authorities. Failure to comply with any such orders is an offence under the Infectious Diseases Act (Cap 137). Any person convicted of an offence under the Infectious Diseases Act is liable to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding six months, or to both.

6. MTI reserves the right to suspend or revoke this Pass at any time, including if any of the above conditions are breached.

Thank you.

ON BEHALF OF THE MINISTRY OF TRADE AND INDUSTRY
(This is a computer-generated Pass; no signature is required)

Annex A: Conditions to Comply With Before Departure from and Arrival in Singapore

Before Departure from Singapore:

1. Submit your travel itinerary to your liaison officer(s) at your sponsoring agency. You are required to follow the controlled itinerary and take necessary precautions when overseas.
2. Ensure that your contact information with your sponsoring agency is updated so that you are contactable when you return to Singapore
3. Print out a **hardcopy** of this Pass so that you can have it with you on your return to Singapore. You may be required to show it to the airline staff upon check-in before boarding the plane and at the Singapore Immigration & Checkpoints Authority's (ICA) checkpoint upon arrival in Singapore. Otherwise, you risk not being allowed entry into Singapore.
4. Should you require pre-departure COVID-19 PCR tests for your travel, these are to be performed only at selected clinics as listed on the [SafeTravel website](#).

Before and On Arrival in Singapore

1. Submit the SG Arrival Card to the Immigration & Checkpoints Authority of Singapore (ICA) **72hrs prior to arrival** at <https://eservices.ica.gov.sg/sgarrivalcard/>.
2. On arrival in Singapore, present this Pass at the ICA checkpoint to be directed to the PCR test facility.¹ You must take a PCR test at your own cost and be isolated in a single location until your PCR test results are out with a negative result for COVID-19. If your test results are positive for COVID-19, you will be required to follow the prevailing health protocols for COVID-19 positive cases.
3. If you are arriving through Changi Airport, please visit <https://safetravel.changiairport.com> to register and make payment for the COVID-19 PCR test before arrival.
4. If you are arriving via land or sea checkpoints, you are required to make payment on-site at the swab stations.
5. Subsequently, on Day 3, you must take a PCR test and a Serology Test. Additionally, on Day 7 and Day 14, you must take additional PCR tests. All tests will be done at your own cost at authorised clinics. The instructions for scheduling your tests and full list of designated clinics can be found in **Annex B**.
6. If your PCR results are found to be positive, you will be subject to and must observe the prevailing follow-up health protocols.
7. While in Singapore, you must adhere to these safeguards:
 - a) Use TraceTogether (TT) on a TT app-compliant phone;

¹ However, if you are found to be febrile or symptomatic on arrival, you will be assessed at the health screening centre. If your symptoms meet the case definition for acute respiratory illness or COVID-19, you will be conveyed to the hospital directly.

- b) You must not attend or be present at any event with more than 8 attendees (including yourself) during the first 14 days of return of overseas travel;
- c) You must not use mass public transportation (e.g. buses, MRTs, LRTs) during the first 14 days of return from overseas travel;
- d) Comply with safe management measures at your workplace; and
- e) Abide by other prevailing measures applicable to local residents.

Annex B: Scheduling appointment for COVID-19 Tests

1. Call the 24/7 hotline operated by Parkway Shenton at +65 68124205
2. Identify yourself as a Business Travel Pass holder and provide the dates of Day 3, Day 7 and Day 14 of arrival in Singapore – with the arrival day in Singapore as Day 1
3. Indicate required tests –

Day	Day 1 (Day of arrival into Singapore)	Day 3	Day 7	Day 14
Tests	<ul style="list-style-type: none"> • PCR on arrival • Self-isolate until BTP holder receives the result 	<ul style="list-style-type: none"> • PCR + Serology (IgM+IgG) 	<ul style="list-style-type: none"> • PCR 	<ul style="list-style-type: none"> • PCR

Designated List of Authorised Clinics

(Updated as of 28th January 2021)

No	Clinic Code	Clinic Name	Address	Contact No	Operating Hours
1.	ACB	SHENTON MEDICAL GROUP (THE ARCADE – GENERAL PRACTICE)	11 Collyer Quay #19-01 The Arcade Singapore 049317	Tel: 6507 9730 Fax: 6224 0608	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed
2.	PAC	PARKWAY HEALTH PRIMARY CARE NETWORK SHENTON MEDICAL GROUP (THE ARCADE – HEALTH SCREENING)	11 Collyer Quay #18-01 The Arcade Singapore 049317	Tel: 6507 9710 Fax: 6224 0565	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed

No	Clinic Code	Clinic Name	Address	Contact No	Operating Hours
3.	IPB	SHENTON MEDICAL GROUP (INTERNATIONAL PLAZA)	10 Anson Road #36-08/09/10 International Plaza Singapore 079903	Tel: 6220 2911 Fax: 6224 6865	GP Consultation: Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed Medical Examination: Mon to Fri: 8:30am to 12:00pm; 2:00pm to 4:30pm Sat: 8:30am to 11:30am
4.	HBF	SHENTON MEDICAL GROUP (HARBOURFRONT TOWER ONE)	1 Harbourfront Place #01-04 Harbourfront Tower One Singapore 098633	Tel: 6377 5727 Fax: 6271 9493	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat, Sun & PH: Closed
5.	ORQ	SHENTON MEDICAL GROUP (ONE RAFFLES QUAY)	1 Raffles Quay North Tower #09-02 Singapore 048583	Tel: 6327 7273 Fax: 6534 7860	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat, Sun & PH: Closed
6.	ARC	SHENTON WELLNESS CENTRE (ALEXANDRA RETAIL CENTRE)	460 Alexandra Road #02-15 PSA Building (Alexandra Retail Centre) Singapore 119963	Tel: 6376 1630 Fax: 6270 9766	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed
7.	RWS	SHENTON MEDICAL GROUP (RESORTS WORLD SENTOSA)	26 Sentosa Gateway #B2-01 Resort World At Sentosa Singapore 098138	Tel: 6238 2582 Fax: 6238 0526	Mon to Sun & PH: 9:00am to 1:00pm; 2:00pm to 6:00pm

No	Clinic Code	Clinic Name	Address	Contact No	Operating Hours
8.	MBF	SHENTON MEDICAL GROUP (MARINA BAY LINK MALL)	8A Marina Boulevard #B2-76 Marina Bay Link Mall Singapore 018984	Tel: 6634 5620 Fax: 6634 5063	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat, Sun & PH: Closed
9.	PEM	SHENTON MEDICAL GROUP (PASIR RIS ELIAS MALL)	Blk 625 Elias Road #01-324B Singapore 510625	Tel: 6585 5768 Fax: 6581 6209	Mon & Wed: 8:00am to 3:30pm; 6:30pm to 9:00pm Tue, Thu & Fri: 8:00am to 3:30pm Sat & Sun: 8:30am to 12:30pm PH: Closed
10.	BKC	SHENTON MEDICAL GROUP (BUANGKOK MRT)	10 Sengkang Central #01-04 Buangkok NEL MRT Station Singapore 545061	Tel: 6315 3671 Fax: 6315 8190	Mon to Thu: 8:30am to 1:00pm; 2:00pm to 5:30pm; 6:30pm to 9:00pm Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat & Sun: 8:30am to 12:30pm PH: Closed
11.	UEB	SHENTON MEDICAL GROUP (UE BIZ HUB)	2 Changi Business Park Avenue 1 #01-03 UE Biz Hub East Singapore 486015	Tel: 6636 2490 Fax: 6543 6410	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat, Sun & PH: Closed
12.	TES	SHENTON MEDICAL GROUP (ESPLANADE XCHANGE)	90 Bras Basah Road #B1-02 Esplanade MRT Station Singapore 189562	Tel: 6887 0151 Fax: 6337 6874	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed

No	Clinic Code	Clinic Name	Address	Contact No	Operating Hours
13.	WLC	SHENTON MEDICAL GROUP (WOODLANDS MRT)	30 Woodlands Avenue 2 #01-47/48/49 Woodlands MRT Station Singapore 738343	Tel: 6363 9415 Fax: 6367 1483	Mon to Thu: 8:00am to 5:30pm; 6:30pm to 9:00pm Fri: 8:00am to 5:30pm Sat & Sun: 8:30am to 12:30pm PH: Closed
14.	RBC	SHENTON MEDICAL GROUP (ROBINSON ROAD)	50 Robinson Road #01-03 Robinson Suites Singapore 068882	Tel: 6222 3626 Fax: 6220 1593	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat, Sun & PH: Closed
15.	SGN	SHENTON MEDICAL GROUP (SERANGOON CENTRAL)	Blk 263 Serangoon Central Drive #01-59 Singapore 550263	Tel: 6487 6580 Fax: 6487 5301	Mon & Wed: 8:00am to 12:00pm; 1:00pm to 3:30pm; 6:30pm to 9:00pm Tue, Thu & Fri: 8:00am to 12:00pm; 1:00pm to 3:30pm Sat: 8:30 am to 12:30pm Sun & PH: Closed
16.	JPM	SHENTON MEDICAL GROUP (JURONG POINT)	1 Jurong West Central 2, Jurong Point Shopping Centre, #01-17E/F/G/H, Singapore 648886	Tel: 6791 5100 Fax: 6792 2310	GP Consultation: Mon to Fri: 8:30am to 12:30pm; 1:30pm to 6:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed Medical Examination: Mon to Fri: 8:30am to 11:30pm; 1:30pm to 4:30pm Sat: 8:30am to 11:30pm

No	Clinic Code	Clinic Name	Address	Contact No	Operating Hours
17.	SPO	SHENTON MEDICAL GROUP (SINGAPORE POST CENTRE)	10 Eunos Road 8 #02-122 Singapore Post Centre Singapore 408600	Tel: 6848 8018 Fax: 6747 8474	Mon to Fri: 9:00am to 1:00pm; 2:00pm to 5:00pm Sat, Sun & PH: Closed
18.	BPP	PARKWAY SHENTON MEDICAL GROUP (BUKIT PANJANG PLAZA)	1 Jelebu Road #03-02 Bukit Panjang Plaza Singapore 677743	Tel: 6769 7863 Fax: 6769 7683	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Tue & Thu: 6:30pm to 9:00pm Sat: 9:00am to 1:00pm Sun & PH: Closed
19.	CLE	PARKWAY SHENTON MEDICAL GROUP (CLEMENTI CENTRAL)	Blk 451 Clementi Avenue 3 #01-309 Singapore 120451	Tel: 6773 9150 Fax: 6779 5431	Mon to Fri: 8:30am to 12:30pm; 1:30pm to 4:30pm Mon & Wed: 6:00pm to 9:00pm Sat & Sun: 8:30am to 12:30pm PH: Closed
20.	KOV	PARKWAY SHENTON MEDICAL GROUP (KOVAN HEARTLAND MALL)	205 Hougang Street 21 #03-20 Heartland Mall Singapore 530205	Tel: 6844 9630 Fax: 6844 9730	Mon to Fri: 9:00am to 1:00pm; 2:00pm to 6:00pm Tue & Thu: 6:30pm to 9:00pm Sat & Sun: 9:00am to 1:00pm PH: Closed
21.	PGO	PARKWAY SHENTON MEDICAL GROUP (PUNGGOL OASIS)	Block 681 Punggol Drive #01-01 Singapore 820681	Tel: 6244 8324 Fax: 6244 8410	Mon to Sun & PH: 8:00am to 1:00pm; 2:00pm to 5:00pm; 7:00pm to 10:00pm

No	Clinic Code	Clinic Name	Address	Contact No	Operating Hours
22.	TPY	SHENTON MEDICAL GROUP (TOA PAYOH)	Block 126, Lorong 1 Toa Payoh #01-561 Singapore 310126	Tel: 6259 0991 Fax: 6252 7750	Mon to Fri: 8:00am to 1:00pm; 2:00pm to 4:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed
23.	YSR	SHENTON MEDICAL GROUP (WISTERIA MALL)	Block 598, Yishun Ring Road, Wisteria Mall, #B1-09 Singapore 768698	Tel: 6694 5668 Fax: 6694 5668	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Sat: 8:30am to 12:30pm Sun & PH: Closed
24.	YIS	SHENTON MEDICAL GROUP (YISHUN CENTRAL)	Blk 160 Yishun St 11 #01-200 Singapore 760160	Tel: 6851 6233 Fax: 6759 1652	Mon to Fri: 8:30am to 1:00pm; 2:00pm to 5:30pm Mon & Thu: 6:30pm to 9:00pm Sat: 8:30am to 12.30pm Sun & PH: Closed