

Examples of Survey Statements Pertaining to Each Safety Culture Dimension or Socio-cultural Factor

Safety Culture Dimensions

COMMITMENT

- I feel it is important for me to contribute to improving safety in my organisation.
- Middle management acts as a role model for safety.
- Senior management adequately balances safety against commercial and operational priorities.
- Colleagues in my organisation are committed to safety.
- My organisation's investments in safety are sufficient.

TRUST

- It is clear to me what behaviours are acceptable and not acceptable.
- I feel comfortable raising safety concerns or issues in my organisation.
- Mistakes made in my organisation are dealt with fairly, regardless of job function or seniority.
- Incident investigations in my organisation are focused on finding contributing factors, and not on finding someone to blame.

COMMUNICATION

- I regularly discuss safety-related matters with people in my organisation.
- When there are changes in my area of work which can affect safety, I am kept informed in a timely manner.
- Information related to significant safety incidents is communicated to relevant parties in my organisation.
- The safety information that I receive includes information shared by other organisations in the Singapore aviation community.
- I feel comfortable putting in a voluntary report on my own unintentional mistake, so that others can learn from it.

AWARENESS

- I am aware of the hazards in my area of work.
- Information from my organisation's safety reporting system is shared with staff to raise awareness of hazards at work.
- I am alert to new situations or conditions that may create hazards.
- My organisation proactively looks at new situations or conditions that may create hazards.
- Attention to safety is important in the work I do.

IMPROVEMENT

- The training provided by my organisation is sufficient for me to safely perform my job.
- After a safety occurrence, my organisation takes timely action to prevent similar occurrences.
- In my organisation, we learn from safety occurrences to prevent future incidents.
- I contribute to safety improvements in my job.
- When addressing safety issues in my organisation, personnel with relevant knowledge and experience are always involved.

Socio-cultural Factors

HIERARCHY

- In my organisation, subordinates are afraid to contradict their direct boss.
- I do not criticise others or point out their mistakes because this may embarrass them.

COHESION

- When I interact with other people, I am concerned about their expectations of me.
- I hesitate to ask for help because I think my request will be an inconvenience to others.

CONTROL

- Employees should never break a company's rule, even when breaking the rule may be in the company's best interest.
- A good manager would have a precise answer to a staff's questions about his or her work.

ACHIEVEMENT

- It is important that I am recognised for good job performance.
- It is important that I have opportunities for a job promotion.