23 March 2020

ADDITIONAL PRECAUTIONAY MEASURE TO MITIGATE RISK OF IMPORTATION OF COVID-19 INTO SINGAPORE

Compulsory Submission of Health Declaration via SG Arrival Card e-Service by All Travellers Entering Singapore

From **27 March 2020, 0900 hours**, **all travellers entering Singapore**, including Singapore Citizens (SC), Permanent Residents (PR), and Long-Term Pass (LTP) holders, must submit a health declaration before proceeding with immigration clearance[1]. They will have to do so via the SG Arrival Card (SGAC) e-Service, at https://eservices.ica.gov.sg/sgarrivalcard or the mobile application that can be downloaded for free from Apple AppStore and Google Play.

2   All travellers can submit their health declaration up to three (3) days prior to their arrival in Singapore. However, they must re-submit their health declaration if there are changes to their health condition or travel history before arriving in Singapore. Those who make false declarations will be prosecuted under the Infectious Diseases Act. Travellers who have not submitted their health declaration electronically before arriving in Singapore, will be required to do so upon arrival at the checkpoint, which could delay their immigration clearance. For more information on the SGAC e-Service, please refer to the Singapore Immigration & Checkpoints Authority's (ICA) press release in Annex A.

3   With the introduction of the SGAC e-Service, the paper-based embarkation/disembarkation card will be discontinued. As such, **all airlines operating into Singapore can stop distributing these cards for all flights with scheduled time of arrival (STA) into Singapore on or after 27 March 2020, 0900 hours.**

4   Please note that **flight and cabin crew will also be required to submit their health declaration using the SGAC e-Service**.

---

[1] The Ministry of Health (MOH)'s press release dated 22 March 2020 announced that all short-term visitors (from anywhere in the world) will not be allowed to enter or transit through Singapore from 23 March 2020, 2359 hours. The Ministry of Manpower (MOM) will only allow the entry/return of Work Pass holders, including their dependents, for those providing essential services, such as in healthcare and transport.

In-Flight Announcements by Airlines

5   **All airlines operating into Singapore are to make the following in-flight announcement below before landing**. This in-flight announcement informs passengers of both the Singapore Ministry of Health's (MOH) measures, and the requirement to submit the health declaration via the SGAC e-Service. It supersedes that in CAAS Circular 2020/18.

> *To minimise the spread of COVID-19, Singapore has implemented precautionary measures for all passengers. Please also refer to the notices at the airport. If you are unwell, please identify yourself to the crew or ground staff upon arrival.*
>
> *In addition, all passengers entering Singapore, <u>including Singapore Citizens</u>, must complete the electronic Singapore Arrival Card with Health Declaration before proceeding to arrival immigration. If you have not done so, please refer to the in-flight brochures, or approach ground staff.*

Request for Airlines' Assistance

6   We also seek airlines' help to inform passengers at the various touchpoints (e.g. at check-in and before boarding at point of departure, in-flight) to submit their health declaration via the SGAC e-Service **prior to their arrival in Singapore**. In this regard, we would much appreciate it if airlines could do the following, please:

a. Distribute the SGAC e-Service brochures (<u>Annex B</u>) to their passengers prior to their arrival in Singapore (e.g. at check-in and before boarding at point of departure, in-flight). Airlines may choose to either print the brochures upstation, or collect hardcopies from ICA. As there is limited stock for the first batch of hardcopies, please contact ICA before collection. Airlines will be contacted when next batches of hardcopies are available. Collection details are as follows:

   Collection Date/Time: 23 March 2020 onwards (1000 – 1700 hours)
   Venue: ICA T3 office at T3 Arrival Immigration Hall B (North)
   Contacts: Steve Ang (+65 9819 5239); Mukmin Sattar (+65 9060 9608);

b. Play the in-flight video regarding the SGAC e-Service (https://go.gov.sg/sgacvideo) before landing.

7   For any clarifications, please contact ICA Airport Dy Commander (Ground Ops) DAC Vincent Ng at vincent_ng@ica.gov.sg.

8   Thank you.

Margaret Tan
Director (Airport Economic Regulation & Aviation Security)
Civil Aviation Authority of Singapore

[no signature required]

Annex A

Please refer to:

https://www.ica.gov.sg/news-and-publications/media-releases/media-release/all-travellers-arriving-in-singapore-from-27-march-2020-0900-hours-must-submit-health-declaration-via-the-sg-arrival-card-e-service
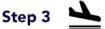
Annex B

Submit your health declaration using the SG Arrival Card e-Service

ICA — Securing Our Borders, Safeguarding Our Home

Travelling or Returning to Singapore?

All travellers must now submit the electronic health declaration before they enter Singapore, using the SG Arrival Card e-Service. You can do so up to **three (3) days** before your arrival in Singapore.

This applies to all travellers.

Residents:
- Singapore Citizens
- Permanent Residents
- Long-Term Pass holders (Student's Pass, Dependant's Pass, Long-Term Visit Pass and Work Pass)

Visitors[1]:
- Foreign visitors
- Travellers enrolled in the Frequent Traveller Programme

How Can I Submit the Electronic Health Declaration?

▶ *Before setting off for Singapore*

Step 1

Visit **https://eservices.ica.gov.sg/sgarrivalcard** or download the SG Arrival Card for free on the App Store or Google Play.

Step 2

At the landing page, select: **Residents or Foreign Visitors** accordingly. Foreign visitors will also be required to submit your arrival information which will entail the health declaration. You will receive an acknowledgement upon successful submission of the electronic health declaration/arrival information.

▶ *Upon arrival in Singapore*

Step 3

Produce your travel document for arrival immigration clearance. For foreign visitors, you do not need to submit a paper arrival card, as ICA's immigration system will already have the electronic arrival information which you have submitted in advance.

Frequently Asked Questions

Q1: **Who should submit the electronic health declaration?**

A1: All travellers entering Singapore, including Singapore Citizens, Permanent Residents, Long-Term Pass holders (Student's Pass, Dependant's Pass, Long-Term Visit Pass and Work Pass), travellers enrolled in the Frequent Traveller Programme and foreign visitors, should submit a health declaration.

Q2: **Why am I required to submit the electronic health declaration?**

A2: This requirement is part of ICA's border control measures in response to the COVID-19 (Coronavirus Disease 2019). Those who make false declarations may be prosecuted under the Infectious Diseases Act.

Q3: **How early can I submit the electronic health declaration?**

A3: You can submit the electronic health declaration up to three (3) days prior to your arrival in Singapore, to avoid unnecessary delays during immigration clearance.

Q4: **What if there is a change in my health status and I have already submitted my health declaration earlier?**

A4: You should resubmit your health declaration if there is any change in your health status. It is an offence to submit a false declaration. Those who make false declarations may be prosecuted under the Infectious Diseases Act.

[1] Pending the lifting of border control measures.
It was announced on 22 March 2020 that entry into or transit through Singapore for all short-term visitors will not be allowed from 23 March 2020, 2359 hours.

For more information, you may visit ICA's website at www.ica.gov.sg.